

Infor365 Community

➔ Infor365 Community gives you 24x7, 365-day a year access to the information you need to solve your toughest business challenges.



Do business better.

In today's fast-paced business environment, you don't have time to wait for answers. When a software challenge arises—be it a problem, a question on best practices, or an idea you'd like to bounce off your peers—you need solutions quickly. Whether you're in Beijing or Baltimore; during business hours or in the middle of the night. And you need that information to be reliable, from a source you trust. After all, business waits for no one.

Leverage experience.

We want to help you make the most of your Infor™ solutions. That's why we created the Infor365 Community, a business networking site for users of Infor products. This LinkedIn-style online community gives you 24x7, 365-day a year access to the information you need to solve your toughest business challenges.

Infor365 Community puts you in touch with more than 7,000 other Infor customers and partners, and more than 1,200 Infor staff, all of whom have been where you are and experienced the challenges you face.

Get business specific.

Infor365 Community, which is available to all active maintenance customers, offers over 90 product groups devoted to specific Infor products. Some of these groups include: Infor EAM, ERP LN, SCM Event Management, HCM Infinium, CRM Epiphany, FMS SunSystems, and many more.

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We also offer public groups where you can provide your feedback on the Infor365 Community or the overall Infor365 Online Support Portal.

You can use the community to:

- Join product discussion groups to share ideas and best practices.
- Connect with others who share your interests.
- Access important product documents, such as Statements of Direction.
- Learn how to make the most of your Infor products.

Infor365 Community includes a variety of ways to connect with your peers: the Profile, the People Map, and Groups.

You begin building relationships by completing your Profile. It allows you to share details about your business and the Infor solutions you use, as well as to list your areas of interest.

When you define your Profile, you create a way for Infor365 Community to match you up with other community members who share your interests and concerns. You can search for people and be notified by email when Infor365 Community identifies members who match your profile.

To find peers who share your interests, experiences, and challenges more quickly, turn to the People Map. This visual tool presents a bulls eye-like map with you in the center; and those who have the most in common with you are placed in the rings closest to you. You can mouse over any marker to learn more about the individual, or click on the marker to open that person's Profile.

Infor365 Community is centered on moderated discussion Groups organized by solution area. Here, you can have product-specific discussions with your peers and get feedback from Infor experts.

See results now.

With Infor365 Community, you get the information you need, when you need it, so you can be more efficient. You become part of the larger Infor community, which means you're never alone. You can benefit from the experience of your peers; learn about hot topics; and get advice from the experts to help you make the best use of your Infor solutions.

Make the connection with Infor365 Community (www.infor365.com), so you can start doing business better.

About Infor.

Infor acquires and develops functionally rich software backed by thousands of domain experts and then makes it better through continuous innovation, faster implementation options, global enablement, and flexible buying options. In a few short years, Infor has become one of the largest providers of business software in the world. For additional information, visit www.infor.com.

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